Addressing the COVID-19 Crisis: An Open Forum Webinar Series for Pharmacists

June 11, 2020
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Host and Moderator
Today’s Focus:

Discuss telehealth services and emerging opportunities for pharmacists to reach at-need populations using telehealth during the COVID-19 pandemic and beyond.
Kathy B. Doane, PharmD, RPh, RDN
Clinical Pharmacist
Caring Health Center

Guest Speaker
Taylor Meyers, PharmD
Ambulatory Care Clinical Pharmacist
Prisma Health

Adjunct Instructor
University of South Carolina College of Pharmacy

Guest Speaker
Mitchel Rothholz, RPh, MBA
Chief Strategy Officer
American Pharmacists Association

Guest Speaker
Daniel Zlott, PharmD, BCOP
Vice President
Professional Education Resources
American Pharmacists Association

Subject Matter Expert: Q&A
Ilisa BG Bernstein, PharmD, JD, FAPhA
Senior Vice President, Pharmacy Practice and Government Affairs
American Pharmacists Association

Subject Matter Expert: Q&A
Format for Today’s Webinar

1:00 pm: Introductions

1:05 pm: Discussion with Nicole Scovis, Director of Strategic Growth, Tabula Rasa Healthcare, Kathy Doane, Clinical Pharmacist, Caring Health Center, and Taylor Meyers, Ambulatory Care Clinical Pharmacist, Prisma Health

1:25 pm: Open Forum: A Minute for Your Thoughts

1:50 pm: Update on CDC Vaccination Guidance, Mitch Rothholz, APhA Staff

1:55 pm: Wrap Up: Review of APhA’s Ongoing Activities and What’s Coming
Discussion with Nicole Scovis, Kathy B. Doane and Taylor Meyers

Discuss telehealth services and emerging opportunities for pharmacists to reach at-need populations using telehealth during the COVID-19 pandemic and beyond.
Telehealth Considerations for Pharmacists

• Type of service – e.g., clinical visit, remote monitoring,
• Technology requirements – service and payer specific
• Health care provider and patient locations
• HIPAA
• Documentation
• Payment
  ▪ If physician is billing, supervision requirements apply in the Medicare program – e.g., direct = in the office; pandemic = audio and video real-time availability
Select Telehealth Resources

- HHS Information on Telehealth During the Pandemic: [https://telehealth.hhs.gov/](https://telehealth.hhs.gov/)
- Telehealth Start-up Guide: [https://www.healthit.gov/sites/default/files/telehealthguide_final_0.pdf](https://www.healthit.gov/sites/default/files/telehealthguide_final_0.pdf)
- Center for Connected Health Policy: [https://www.cchpca.org/](https://www.cchpca.org/)
- NASPA: [https://naspa.us/resource/covid-19-telehealth/](https://naspa.us/resource/covid-19-telehealth/)
- CMS Teleheath Services (normally face to face but telehealth during pandemic): [https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes](https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes)
Polling Question

Which of the following best describes your involvement in telehealth services?

A. I’m not providing telehealth services in my practice and have no plans to do so
B. I’m not providing telehealth services in my practice but am interested in getting started
C. I’m providing telehealth services in my practice
D. Does not apply to my practice
Open Forum Ground Rules

• Use the **Questions** field on the GoToWebinar toolbar to submit comments and questions related to the topic discussion.

• Individuals whose submissions are selected will be asked by the moderator to state the comment or question for the audience. The line for the individual will be unmuted to read their comment or question.

• To maximize the number of questions/comments addressed, a **60-second time limit** will be in effect for everyone to state their question or comment.

• We will try to get to as many comments and questions as possible. We have created a new forum for COVID-19 discussions where further discussion post-webinar. Information on participating in this forum will be provided at the end of the open forum.
Open Forum Discussion: A Minute for Your Thoughts

Comments, Questions, Feedback
Update on CDC Vaccination Guidance
CDC Vaccination Guidance

- Pharmacists should read this guidance along with the CDC Guidance for Pharmacies (https://www.cdc.gov/coronavirus/2019-ncov/hcp/pharmacies.html)

- **Assess the vaccination status** of all individuals at each patient visit/encounter to avoid missed opportunities (NVAC Standards for Adult Immunizations (Assess, Recommend, Administer/Refer, and Document)) and **vaccinate**
  - Defer routine vaccinations for persons with suspected or confirmed COVID-19

- Patients should be **screened for fever and COVID symptoms** (follow community standards / guidelines)
- Physical distancing, respiratory and hand hygiene, surface decontamination and source control should be implemented
- Cloth face covering for persons over 2yo/ **practice staff wear medical facemasks** at all times; **eye protection** based on level of community transmission (follow local guidance and practice), if wear **gloves change between patients and perform hand hygiene**
- Consult current influenza vaccine recommendations for guidance around timing of administration and use of specific vaccines

- **Focus influenza vaccination efforts during the season to administer vaccines to all eligible persons, including essential workers (including pharmacy staff), persons at increased risk for severe illness from COVID-19, and persons at high risk for influenza complications**

Update Released June 9, 2020

https://www.cdc.gov/vaccines/pandemic-guidance/index.html
Review of APhA’s Ongoing Activities and What’s Coming
NEW Episodes – APhA’s 15 on COVID-19

An education series designed to help you sort COVID-19 fact from fiction. Each episode is 15-20 minutes and provides CPE.

Episode 19: Hydroxychloroquine – The Saga Continues

Episode 20: Remdesivir RCT Data
APhA COVID-19 Resources: Know the Facts

Practical Information for Pharmacists to Know Now

Check out the practice resources here
- Telehealth in Your Pharmacy Practice
- Vaccines in Development for COVID-19
- New resources weekly!

For additional telehealth resources, visit https://www.pharmacist.com/telehealth
NEW COVID-19 Data Reporting Requirements

Per HHS Guidance, pharmacies enrolled as laboratories must submit the following for COVID-19 tests:

- Test ordered
- Device identifier
- Test result
- Test result date
- Accession #/Specimen ID
- Patient age
- Patient race
- Patient ethnicity
- Patient sex
- Patient residence zip code
- Patient residence county
- Ordering provider name and NPI (as applicable)
- Ordering provider zip code
- Performing facility name and/or CLIA number, if known
- Performing facility zip code
- Specimen source
- Date test ordered (date format)
- Date specimen collected (date format)

Tell Congress Pharmacists Can Help Fight COVID-19 & Influenza

Congress is currently crafting new emergency legislation to address the COVID-19 pandemic. Please contact your federal legislators immediately and ask them to allow pharmacists to test Medicare patients for COVID-19 and influenza.

You can personalize the message by editing the content to share a relevant personal experience related to patient care. Legislators value real life examples of pharmacists helping patients. Remember to be polite and include your name and the city of your residence or pharmacy practice.

GO TO: actioncenter.pharmacist.com
Post on ENGAGE
Pharmacy’s Response to COVID-19

POST your questions
SHARE your lessons learned
SUPPORT your colleagues
ACCESS the latest information

What telehealth platforms are you using in practice?
What challenges related to telehealth are you facing in practice?
June 18th Noon – 2pm ET:
APhA2020 Virtual and the COVID-19 Open Forum Webinar will be joining forces to bring you next week’s webinar: Legislation and Regulations Affecting your Practice

Join us as APhA’s Government Affairs Team provides an overview of updates to pharmacy laws and regulations that have occurred over the past year

Special emphasis on the impact of COVID-19 on pharmacy laws and regulations

Join Us

Same day, Same Place, NEW TIME

• Weekly webinar will be on Thursday, June 18th, from 12-2pm ET

• Today’s webinar recording and slides will be available within 24 hours

https://www.pharmacist.com/coronavirus/resources-training