

Appendix C – Chapter Performance System

Description

The goal of the Chapter Performance System is to provide strategic feedback for areas of improvement and long term performance so that chapters may enhance their activities and programming, and therefore advance the profession and mission of the Academy.

All five members of the APhA-ASP Awards Standing Committee are sent copies of the reports in July and independently review and rank the CAA Reports submitted by participating chapters. The Committee then collectively meets in Washington, DC (in mid- to late-November)* after reviewing the reports. The Committee will complete a formal evaluation for each chapter.

Each individual section of the Chapter Achievement Report (Leadership & Operations, Patient Care, Policy & Advocacy, and Professionalism) and membership numbers have been evaluated and assigned a performance level of 0 to 5 stars. An overall star designation has been determined based upon the following components:

- Chapter Structure
- Chapter Programming in the Areas of:
 - Patient Care
 - Policy and Advocacy
 - Professionalism and Leadership
- Continuous Quality Improvement over the Past 3-5 Years
- Maintaining Minimum Requirements as Defined in the Chapter Affiliation Agreement
- Membership Activity
- Participation at Regional and National Meetings

Each APhA-ASP Chapter will receive an individual ranking for the each of areas within chapter programming and an overall ranking of 0 to 5 stars:

- 5 Stars – Outstanding
- 4 Stars – Good
- 3 Stars – Average
- 2 Stars – Needs Improvement
- 1 Star – Met Minimum Requirement
- No Star – Did not meet minimum requirement or no report submitted.

The decisions of the APhA-ASP Awards Standing Committee are final.

Chapter Performance Feedback

Chapters that wish to review their current rankings and prior Chapter Achievement Report may contact a member of the APhA-ASP Awards Standing Committee.

- Courtney Sullivan, Loma Linda University School of Pharmacy (Committee Chair) (csullivan.sn@gmail.com)
- Katie DeBary, Mercer University College of Pharmacy (kdebary96@gmail.com)
- Jennifer Garson, Purdue University College of Pharmacy (jgarson@purdue.edu)
- Samuel Greer, Union University School of Pharmacy (samuel.greer@my.uu.edu)

Chapters are also encouraged to host a [Student Outreach Visit](#) in the fall with a member of APhA Staff or the APhA-ASP National Executive Committee to gain insight on improving their chapter activities. APhA-ASP utilizes the APhA-ASP Student Outreach program not only as an opportunity to visit the schools and colleges of pharmacy, but as a chance to learn more about each chapter's activities and how APhA can assist chapter leadership to have a successful year. To schedule a visit, contact APhA Student Development team at APhA-ASP@aphanet.org.